

Why aren't accounts being created in Gaggle?

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There are a few possible explanations for this. To begin, here's a few troubleshooting questions you may consider:

Have you waited long enough for the account to be provisioned in Gaggle?

Accounts will take up to an hour to be created in Gaggle, because the account provisioner runs every 60 minutes. Group changes can take up to 24 hours to occur in Gaggle.

Did you add the account to the correct group?

If you added the account to the wrong group, then you will likely be looking in the wrong place in the Gaggle interface.

If you still do not see the account after one hour, even though you looked in the correct group, contact Gaggle Customer Support for an answer.

No labels